

**ACTION TO TAKE IF YOU HAVE ONE OF THE AFFECTED EXTINGUISHERS IN YOUR PREMISES**

- 1. DO NOT TOUCH OR REMOVE THE EXTINGUISHER FROM ITS CURRENT POSITION.**
- 2. CONTACT YOUR FIRE EXTINGUISHER SERVICE COMPANY IMMEDIATELY. THE TELEPHONE NUMBER IS LOCATED ON THE BACK OF THIS LEAFLET.**
- 3. INFORM YOUR FIRE EXTINGUISHER SERVICE COMPANY THAT YOU HAVE ONE OF THE KIDDE AFFECTED EXTINGUISHERS.** *(details page 5)*

Your fire extinguisher service company will arrange for a time to come and safely remove the extinguisher and replace it with a \*Kidde extinguisher.

*\*Although replacement extinguishers are being supplied at no charge, installation and/or disposal fees may be applicable.*



**TO OUR CUSTOMERS WHO MAY HAVE KIDDE FIRE EXTINGUISHERS INSTALLED ON THEIR PREMISES.**

**THIS IS AN URGENT PRODUCT ANNOUNCEMENT THAT MAY AFFECT YOU.**

This has been prepared by Kidde Residential and Commercial and provides information about a \*replacement of Kidde's 10 lb. Excel Dry Chemical Fire Extinguishers that incorporate Black Zytel® Nylon Valve Assemblies and Steel Cylinders.

Should you require further information regarding these instructions, a list of frequently asked questions has been prepared and can be viewed by visiting our web site, or you can call our customer service department to discuss.

www.kiddeus.com  
Customer service: 1-877-777-8170

**Your local fire service company is:**



*\*Although replacement extinguishers are being supplied at no charge, installation and/or disposal fees may be applicable.*

## THE CONCERN

Kidde has determined that the thread area on certain black Zytel® nylon valve assemblies installed into welded steel cylinders can over time be subject to various levels of degradation under certain conditions .

This situation could result in the black Zytel® nylon valve assembly spontaneously separating from the steel cylinder during handling, inspection, or maintenance. This could also result in the siphon tube separating from the valve during normal operation, affecting the discharge performance.

As a result of this condition, Kidde has voluntarily initiated an extinguisher replacement program for all subject models to be handled by your FIRE EXTINGUISHER SERVICE COMPANY.

**UNDER NO CIRCUMSTANCES SHOULD YOU TRY TO HANDLE OR REMOVE THE EXTINGUISHERS FROM SERVICE.**

We ask that in the course of your monthly visual inspections or sooner, you check to see if you have one of the affected models. (see Page 2)

If you identify an affected unit, follow the instructions on Page 4 of this leaflet.

## AFFECTED MODELS

The affected fire extinguishers are Kidde 10 lb. dry chemical steel cylinder, Zytel® (black plastic) valve fire extinguishers pictured below.



Approx.  
19"-21"  
Height

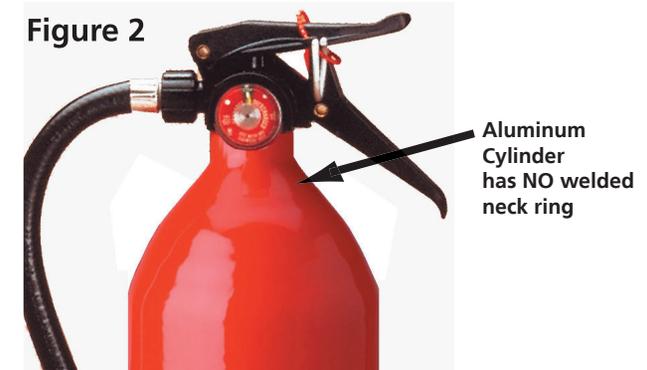
Figure 1



These instructions only apply to those models that were manufactured with Zytel® (black plastic) valve assemblies and steel cylinders (see fig 1 above). Steel cylinders can be identified by their welded neck.

## NON AFFECTED MODELS

Figure 2



Those models that were manufactured with Zytel® (black plastic) valves and **aluminum cylinders (see fig 2 above) are not affected** and can safely remain in service. Aluminum cylinders do not have a welded neck.