

# OPERATIONAL RISK MANAGEMENT Program Updates



## 1. New web content

ORM has been around for a number of years. Fleet personnel say they know what ORM is and use it on a daily basis, but how local commands apply ORM shows great variation. Our overall goal is to provide better recommendations for model behaviors, skills and organizational processes that will help fleet units create standardized, high-quality ORM programs.

As one step, we've made a major upgrade to our ORM web content at [http://safetycenter.navy.mil/orm/ORM\\_explanation.htm](http://safetycenter.navy.mil/orm/ORM_explanation.htm). New files and presentations include:

- What ORM is and isn't.
- Roles and responsibilities for COs, XO's, ORM managers and assistants, department and division heads, and individuals.
- The ORM mindset: what it takes to make ORM work.
- The vital elements of a model unit.
- How to assess ORM programs: metrics for judging whether the ORM process is really being used.
- A 17-question assessment checklist.
- Common roadblocks and how to overcome them.
- "The Leader's Role": 12 leadership techniques, with descriptions of the technique's purpose and procedures.
- Lists of questions to help decision-makers understand the full significance of risk issues during general operations, training missions and base support operations.

## 2. The special issue

We're at work on a special magazine that will offer ORM tools and resources, a brief review of basic concepts, a status report on the current state of ORM in the fleet, and a detailed look ahead at upcoming initiatives.

Feel free to suggest what sort of content would be most useful. We'd also like to hear first-person experiences—good or bad—about applying ORM to fleet ops. We'd particularly like to hear from personnel who have taken the instructor course and have used this training at their unit. Success stories and lessons learned are extremely valuable. We can also use photos of Navy and Marine Corps personnel working the ORM process.

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## 3. "The Way Ahead" (plans)

The Naval Safety Center now has an ORM Cell with three branches: Policy, Training & Education, and Assessment & Feedback. In work, short-term, is a revamp of time-critical fundamentals that will be more applicable to young Sailors, along with better gouge on deliberate ORM. A lot of research is underway with focus groups, testing ideas and models for what works, and identifying what will stick with Sailors on- and off-duty. We're working with NTC Great Lakes the Center for Naval Leadership to prepare instructors on how to incorporate a new time-critical ORM piece into their training curricula.